

GENERAL

1. All purchases are non-refundable and non-transferable. Passes and memberships may not be shared.
2. Classes begin promptly at the scheduled time. In the event that you are running late it is up to the discretion of the teacher, in accordance with their schedule, to end your class at the appropriately scheduled time.
3. All purchases of services and products are final.
4. In agreeing to participate in classes with a Spoken Word Yoga representative, you agree that neither you, your heirs, assigns or legal representatives will sue or make any other claims of any kind whatsoever against Soul FoundNation, Inc, Spoken Word Yoga or its affiliates for any personal injury, property damage/loss, or wrongful death, whether caused by negligence or otherwise.
 1. Fees are subject to change and will be agreed upon prior to the session.
 2. It is the responsibility of the student to notify teachers of any previous injury, illness, or conditions that may impact their practice.

CLASS CANCELLATIONS & BOOKING ETIQUETTE

1. Class cancellations must be made 24 hours before the beginning of reserved class. This will give us sufficient time to offer the time to another client. If you do not attend or cancel less than 24 hours of start time, you will be fully charged for the class.
2. Cancellations must be made through telephone contact directly with the teacher. Cancellations will not be accepted via e-mail or Facebook/social media.
3. Workshops can be fully refunded if canceled 24 hours before the start time. After this time, you will be fully charged for the workshop.
4. Retreats are subject to the specific cancellation policies in accordance with resort specifications as outlined in your particular retreats Registration and Waiver documents.

It is the participants responsibility to fully understand the retreat cancellation policy prior to registration.

YOGA

1. Gear to bring: Mat, water, and towels
2. Wear comfortable clothing for your Yoga practice and possibly bring a change of clothes for after your class...you WILL sweat.
3. Please review Yoga Etiquette.

CLASS PACKS

1. Class Packs must be paid in full to receive package discounts.
2. All class packs expire in 2 years.
3. Class packs are non-transferable and non-returnable.

GIFT CARDS

1. Gift cards can be redeemed for classes, workshops and retreats
2. Gift cards can be purchased on-line or in-person for physical cards.
3. Gift cards are non refundable and not redeemable for cash.

MEMBERSHIPS

1. No contract required.
2. Audio Flow Memberships automatically auto-renew.
3. As a member, unlimited audio flows are available
4. Audio Flow Membership fees will be automatically charged to your credit card or bank account.
5. If you need to update or change your billing method, please notify us or update your online account.

6. To cancel, email christine@spokenwordyoga.com or fill out [on-line form](#) at last 30 days before billing cycle starts. We kindly request members to provide a reason for canceling their membership.
7. If you cancel a membership, you will lose your existing rate.
8. Pro-rated amounts will not be refunded.
9. If auto-debit payments fail for insufficient funds, membership will be cancelled.
10. Memberships may not be shared. Anyone caught sharing memberships will be denied access and forfeit their membership permanently.